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UNA HOTELS EMPIRE

Rome

Italy

TESTED FOR YOU BY

(Verification in compliance with ISO 9001 quality certification requirements)

Last updated **2026**

PURPOSE OF THE SHEET

This sheet aims to provide reliable information on the accessibility of the structure, to support an informed choice by the guest.
It does not constitute certification of total absence of barriers, as the evaluations must always be related to individual needs.

VERIFICATION METHOD

The information reported derives from an on-site check and describes the state of accessibility detected on the date indicated at the bottom of the sheet.

UPDATES AND CONFIRMATIONS

Over time, some features, services or equipment of the structure may change.

For this reason, when booking, it is always advisable to request confirmation of specific accessibility needs.

TOUR OPERATOR SERVICES

As regards hotel services, equipment, transfers, excursions and any special services, reference is made to what is reported in the official page of the structure and in the Tour Operator's catalog, as well as what is communicated by the agency at the time of booking.

Any additional or personalized services may be subject to a surcharge.

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ACCOMMODATION DETAILS

Contents

GENERAL INFORMATION....4
ARRIVAL AT THE PROPERTY....7
HOW TO REACH THE PROPERTY....7
BY CAR....7
BY PLANE....7
BY TRAIN....7
BY BUS....8
TRANSFERS....8
STRUCTURE ENTRANCE....9
HALL - RECEPTION....11
ROOMS....13
ACCOMMODATIONS ADAPTED FOR GUESTS WITH REDUCED MOBILITY....13
Adapted room visited for guests with reduced mobility number 321....13
Toilet facilities in the guest room for guests with reduced mobility....16
BAR AND RESTAURANT....20
RESTAURANT/BAR LA CORTE DI AURELIANO....20
BREAKFAST ROOM....23
INTERNAL PATHWAYS AND COMMON SERVICES....27
Internal pathways....27
Lifts....28
Communal toilets near the bar/restaurant....29
OTHER SERVICES....32
CONFERENCE ROOMS....32
MEDICAL PRACTICES/HEALTHCARE FACILITIES....35

GENERAL INFORMATION
Accommodation name
UNA HOTELS EMPIRE ROME
Type
Hotels
Address
Via Aureliana 39
City/locality State State
Rome, Lazio, Italy
Contact (phone, e-mail)
+39 06 421281; Hotel.EmpireRoma@unahotels.it
Website
https://www.unaitalianhospitality.com/it/soggiorni/una-hotels-empire-roma
Description
UNA HOTELS Empire Rome is an elegant 4-star hotel located in the historic center of the capital, inside a prestigious nineteenth-century building that was the residence of the noble Venetian family of Mocenigo. The building still retains the charm of period residences thanks to the refined rooms, the precious marbles and the furnishings that recall the Venetian tradition. The establishment has 107 rooms and suites, including **6 rooms adapted for guests with reduced mobility**, and offers various services dedicated to the comfort of guests. These include a rich breakfast buffet, an à la carte restaurant and bar area and a pleasant interior courtyard.

The central location and the presence of equipped meeting rooms make the hotel a suitable choice for both leisure and business trips, offering functional spaces for professional meetings, meetings and events.

BRIEF DESCRIPTION OF THE FACILITIES BY TYPE OF SPECIAL NEEDS	
	**MOTOR DISABILITIES** TRANSFERS: The property is located about 1 km from Roma Termini Station, while the nearest airports are Rome Fiumicino Airport, about 30 km away, and Rome Ciampino Airport, about 15 km from the property. For the transfer of people with reduced mobility, in addition to car rental at the airport, it is possible to book in advance a bus or taxi adapted via platform or ramp for people with motor disabilities ENTRANCE: the main entrance has a ramp with a moderate slope and then traveled on the flat COMMON AREAS: all common areas are located a short distance from the reception ROOMS: the structure has 6 rooms adapted and usable for guests with reduced mobility
	**BLIND & VISUALLY IMPAIRED** GUIDE DOG: access allowed INTERNAL PATHS: In the various internal paths there are no tactile signals (loges or vector system, and with different colors near the change of direction and steps or ramps) to facilitate orientation. The elevators have embossed keypads and braille RESTAURANTS: A Braille menu is not available in the restaurant.
	**DEAF & HEARING IMPAIRED**

	Information brochures of the structure are available at the reception. Along the paths we find signs and directional signs that indicate the various services and common areas present.
	**DIALYSIS PATIENTS** **Nuova Villa Claudia Clinic – Hemodialysis Center** The facility also offers a dedicated service to patients who are temporarily staying in Rome for vacation or work, with care by specialized nephrologists. Address: Via Flaminia Nuova, Rome - Distance from the hotel: about 8 km Phone: +39 06 367971 **Tiberia Hospital – Dialysis Center** Dialysis center accredited with the National Health Service, equipped with 17 stations and outpatient activity on two daily shifts. Address: Via Emilio Praga 26, 00137 Rome - Distance from the hotel: about 9 km Phone: +39 06 42991
	**PEOPLE WITH FOOD INTOLERANCES & ALLERGIES** The restaurant is prepared to accommodate customers with food allergies and has, upon request at the time of booking, food for customers with food intolerances (Handy Superabile and the Tour Operator cannot however guarantee non-contamination). Customers who need specific information about the service provided must request it, indicating their needs, at the time of booking. Upon arrival at the hotel, they must contact the restaurant manager to reconfirm their needs and obtain information about how to prepare and deliver meals.

ARRIVAL AT THE PROPERTY

HOW TO REACH THE PROPERTY

BY CAR

From both the north and the south, take the **A1 motorway towards Rome**, take the exit towards the **Grande Raccordo Anulare (GRA)** and follow the signs for Roma Centro/Via Appia or Roma Centro/Via Tuscolana. Continue following the signs for Roma Termini station or the historic centre. As you approach the Via Aureliana area, pay attention to the ZTL signs.

BY PLANE

The nearest airports are Rome Fiumicino Airport, about 30 km away, and Rome Ciampino Airport, about 15 km from the hotel

Assistance service for people with disabilities

Yes, Rome Fiumicino and Ciampino airports have a free assistance service for passengers with disabilities and reduced mobility (PRM). The support covers all stages of the journey: accompaniment from the point of call to the seat on the plane, disembarkation, baggage retrieval and transits

Embarkation/disembarkation of passengers with reduced mobility

through *ambulift* (elevating platform) and dedicated accompaniment

Tactile paths for the blind and visually impaired

YES

There is a toilet room accessible with grab handles

YES

BY TRAIN

The property is located about 1 km from Roma Termini Station

Assistance service for people with disabilities

Yes, at Roma Termini station there is a complete assistance service for passengers with reduced mobility (PRM). It is managed by RFI's national Blue Rooms circuit. The Blue Room is located on the ground floor, near Platform 1.
BY BUS
One of the closest bus stops to the property is the one in Via XX Settembre / Min. Finance: just 150 meters (2 minutes walk), served by buses lines 16 and 60.
Presence of adapted buses with ramp
Yes, most of the city buses in the ATAC fleet in Rome are equipped with folding platforms for wheelchair access and a dedicated area. The vehicles set up are recognizable by the identification logo for the disability positioned near the doors. To be sure that the arriving bus is equipped and with a working platform, it is advisable to use the official tools before traveling: **ATAC official website:** Check the status of the individual routes on the Accessible Services portal - ATAC Rome.
TRANSFERS
Duration of the transfer, by car/bus from the airport
The transfer from Rome Fiumicino Airport or Rome Ciampino Airport to the property takes about 50 minutes. The municipal fixed fare for these routes is approximately € 50.
It is possible to request or rent at the time of booking, a private transfer (a supplement is possible) with
Bus or taxi adapted via platform or ramp for people with motor disabilities, to be booked in advance

	
	
Pathway from the car park to the entrance	
The pavement of the surrounding streets is mainly in cobblestones	
STRUCTURE ENTRANCE	
Accessible entrance	
Main	
How to access the structure	
Via a ramp >90 wide, 230 cm long with a maximum slope of 8%	







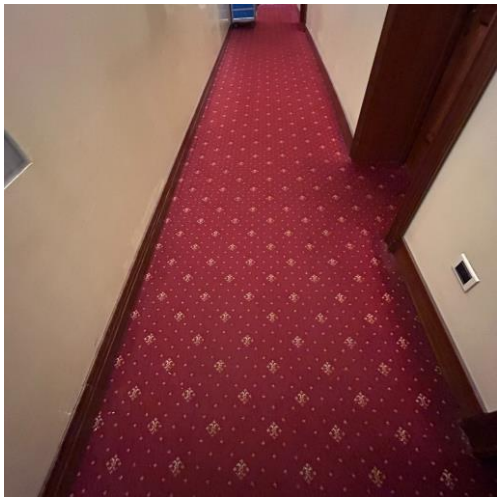
Type of entrance door
Double door with double leaf, can be opened both outwards and inwards with a bar handle, can be opened with moderate effort
Useful width of door/entrance gate
>90 cm
 
Indicators and tactile maps
No
HALL - RECEPTION
Accessible hall
Flat
Reception desk height
116 cm with a small lowered part 95 cm high. For wheelchair users, it is also possible to carry out check-in and check-out procedures at the tables in the courtyard
Multilingual staff
Yes

Type of information material
Brochure
 

Initial assistance is provided for visitors with disabilities
Yes, with orientation tour, accompaniment and porter service
Aids are available
The property can rent aids such as prams and crutches, upon request

ROOMS
Number and type of rooms
107 rooms: Classic Rooms (19 sqm - 3 People), Superior Rooms (21 sqm - 2 People), Suite (34 sqm - 4 People), Executive Rooms (25 sqm - 2 People)
ACCOMMODATIONS ADAPTED FOR GUESTS WITH REDUCED MOBILITY
6 rooms, including 1 double and 5 singles, located respectively 2 on the first floor, 1 on the second floor, 1 on the third floor, 1 on the fourth and 1 on the fifth floor
Accommodations that are not located on the ground floor can be reached by:
The rooms located on the upper floors can be reached by two lifts. See lift sheet in the internal routes section
Adapted room visited for guests with reduced mobility number 321
Location
Third floor
How to access the visited room
Elevator and walkway down low-carpeted hallway





Usable width of entrance door
80 cm
Opening the front door
Inwards with magnetic card, with external knob handle and internal lever, can be opened with moderate effort
 
Flooring
Flattened carpet
Bed type and height
Double bed, 55 cm high
Free space on the sides of the bed
on the left 62 cm, on the right 80 cm and on the front 88 cm, but at the time of the inspection the front space was limited to 40 cm due to the presence of a desk and a chest of drawers in front of the bed that prevented the passage from the front and on the left side of the bed. But the person in a wheelchair can pull over to the right side of the bed with enough space




Telephone in the room with dot on key 5 for visually impaired guests
No button 5
Cabinet Type
Door with ring handle




Height from the ground of the coat rack
175 cm

Free space under the desk
63 cm
Temperature environmental control control control height
150 cm
Can be operated by remote control
No
In-room options are available
Television, Wi-Fi connection, safe, minibar, kettle. Iron on request
Useful width of the entrance door to the terrace/balcony/garden if present
Not present in any room of the structure
Toilet facilities in the guest room for guests with reduced mobility

Access to the premises
Flat

Usable width of entrance door
80 cm
Type of door
Inward-opening door with lever handle
Toilet height
48 cm thanks to removable riser
Front toilet seat
Open with front tooth
Support handles
Fixed to the wall on the right and reclining on the left
Flexible shower on the side of the toilet
Yes with thermostat
Free space on the sides of the toilet
To the right of the toilet 18 cm, to the left 90 cm (keeping the shower cubicle open) and to the front >90 cm
Electric doorbell/telephone on the side of the toilet
Present telephone




Washbasin with space underneath for wheelchair approach
65 cm
Height from the ground lower edge mirror
Fixed at 100 cm, usable by wheelchair guests
Height from the ground hair dryer
155 cm




Accessible shower available for guests with reduced mobility
Yes

Type of shower
Flush with floor with folding box internal dimensions of the plate 78x78 cm The folding doors open completely by folding flush with the wall, so the useful opening width corresponds to the entire width of the shower tray.
Shower chair
Yes stool-type chair with a height of 45 cm and dimensions of 50 cm x 33 cm
Support handle
NO
Presence of shower head or sliding rails
Ups and downs with a minimum height from the ground 135 cm
Electric doorbell/telephone on the side of the shower
YES
 
Towel rail height near the washbasin
110 cm

Inside the bathroom there is a bidet
Yes
Eventual notes
The person in charge of the facility declares that the other rooms adapted to people with disabilities are the same as the one visited, with the same toilet and a slightly larger square footage in the sleeping area

BAR AND RESTAURANT

RESTAURANT/BAR LA CORTE DI AURELIANO

The property has a single bar and restaurant, which share the same spaces. The menu is à la carte, open for lunch and dinner
Location
On the ground floor near the lobby
How to access



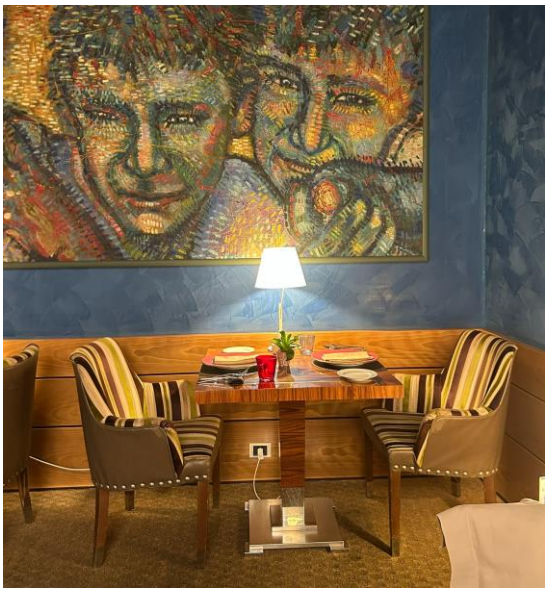




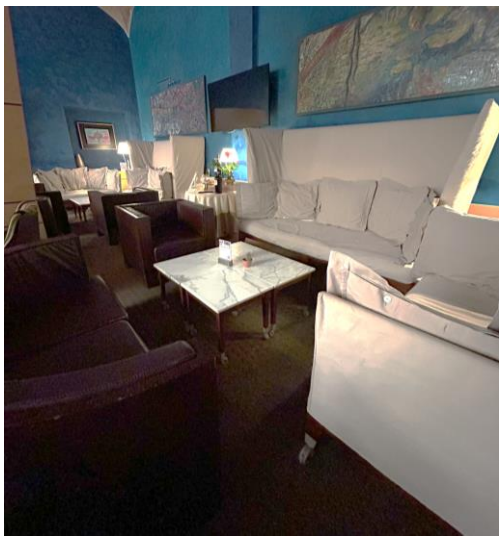


Flat. To reach it, from the reception it is necessary to exit through a double-leaf door, with a width >90 cm, which can be opened outwards and equipped with a bar handle. You then cross the external courtyard until you reach a two-leaf panic door, with a width >90 cm, which leads in front of the entrance to the bar/restaurant.
Usable width of the entrance door
>90 that always remains open
Flooring
Carpet rasa
Height of the low bench less than 100
Bar counter 115 cm high
A customer with reduced mobility and/or blind people can always reserve the same table
Yes
Table service for people with disabilities
Yes
Types of tables
Squares with central support and various corners with armchairs and sofas





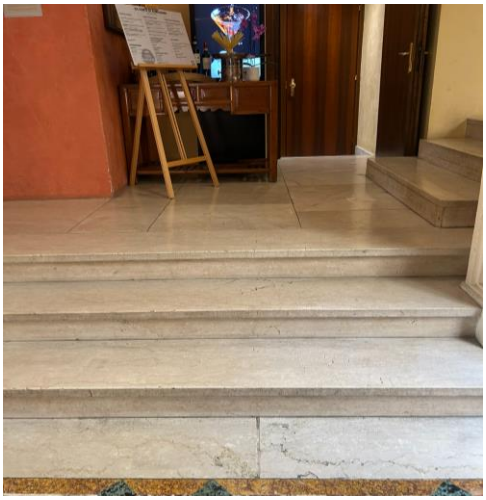




Usable height under the table for wheelchair approach
70 cm
The restaurant has an outdoor veranda/terrace
Yes in the court
How to access the outdoor veranda/dehors
Through door >90 cm
Types of outdoor tables

Square 4-foot center support
 
INFO FOR FOOD INTOLERANCES/ALLERGIES
The restaurant is designed to accommodate customers with food intolerances/allergies
Note: **Customers with food intolerances must indicate their needs at the time of booking. Upon arrival at the hotel, they must then contact the catering manager to reconfirm their needs and obtain information about how to prepare and dispense meals" (Handy Superabile cannot guarantee non-contamination).**
INFO FOR YOUNG GUESTS
Infant seats available
Common toilets that can be used by a guest with reduced mobility
Yes, see the common toilet section
BREAKFAST ROOM
Location

On the raised ground floor
How to access
Flat. It can be reached from the reception via 6 steps, or, for people with reduced mobility, you can reach the entrance of the restaurant (see restaurant sheet above) and from here you can access a ramp over 90 cm wide, 850 cm long, with a maximum slope of 10%. Beyond the ramp you enter a relaxation area with lounges that precedes the breakfast room
Flooring
Smooth
Usable width of the entrance door
75 cm

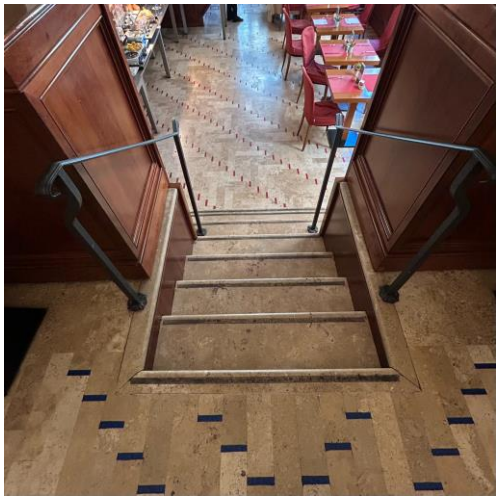








Buffet counter if present

70 cm high, reachable by going down 7 steps with handrails on both sides (breakfast room on two floors). For people with reduced mobility, the staff will take care of table service of the buffet dishes

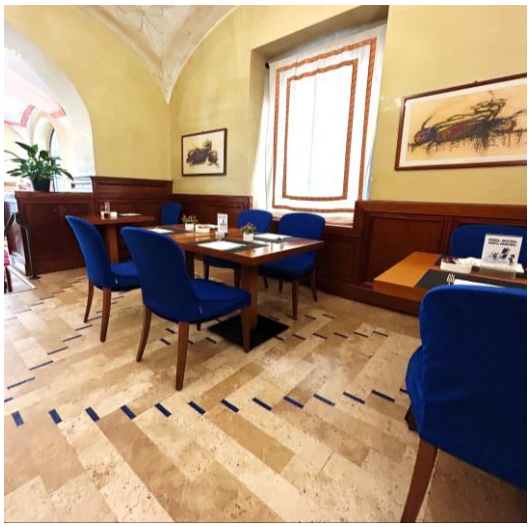



The coffee and milk dispensers, during breakfast, are placed at a height of

130 cm with touch screen



A customer with reduced mobility and/or blind people can always reserve the same table
Yes
Table service for people with disabilities
Yes,
Types of tables
Squares with central support
Usable height under the table for wheelchair approach
70 cm





Common toilets that can be used by a guest with reduced mobility
The same as the bar/restaurant, see the fact sheet in the toilets section

INTERNAL PATHWAYS AND COMMON SERVICES

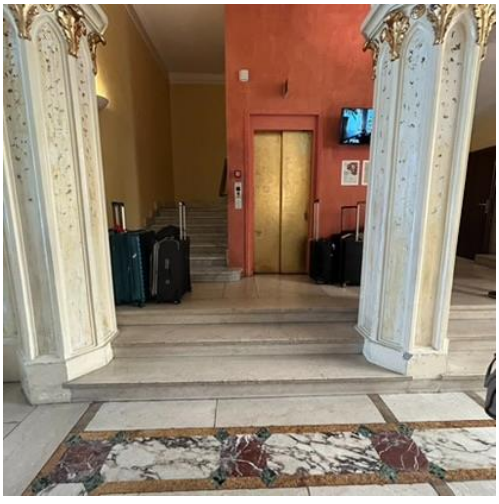
Internal pathways

Approximate distances from the rooms visited and intended for guests with disabilities to the various main common areas
All common areas are within walking distance
Along the internal paths there are tactile signs in the loges system, for the blind
No
Along the paths there are directional information signs of the various common areas
Yes
Describe the paths connecting with the common areas, highlighting whether they are flat or with ramps or steps, in addition to those already described
FROM THE ROOM VISITED TO THE ENTRANCE AND THE BAR/RESTAURANT
From the room visited, it is possible to reach the raised ground floor by elevator. To get to the ground floor avoiding the steps, the path continues along a ramp over 90 cm wide, 850 cm long and with a maximum slope of 10%, which leads to the entrance of the restaurant and, after a flat stretch through the courtyard, to the hall.



Lifts

The property has two elevators, which lead to the 6 floors of the property. Both are located on the raised ground floor.
The first elevator is located directly in front of the reception, but is preceded by three steps.
The second lift is also accessible to people with reduced mobility: to reach it, from the reception it is necessary to exit through a double-leaf door, with a width >90 cm, which can be opened outwards and equipped with a bar handle. You then cross the external courtyard until you reach a double-leaf panic door, with a width >90 cm. From here you enter a ramp over 90 cm wide, 850 cm long, with a maximum slope of 10%, which leads to the lift.





Dimensions

The door is 80 cm wide and has a large internal space. The external keys are embossed and placed at a height of 110 cm while the internal keys are embossed and braille, placed at a height of 130 cm.





Communal toilets near the bar/restaurant



How to access
Flat
Usable width of external and internal entrance door
External sliding 73 cm wide; internal door opens inwards, lever handle 79 cm wide
Type of external and internal door
External and; internal

Toilet height
50 cm
Front toilet seat
Open with front tooth
Support handles
Fixed to the wall on the left and right that starts to the right of the toilet and continues at an angle along the right wall.
Flexible shower on the side of the toilet
Yes
Free space on the sides of the toilet
80 cm on the right (the table can be moved), 20 cm on the left and 28 cm in front due to the sink
Electric doorbell/telephone on the side of the toilet
Absent
Washbasin with space underneath for wheelchair approach
74 cm inside, while in the anteroom 66 cm
Height from the ground lower edge mirror
Fixed at 105 cm inside, while in the anteroom it is fixed at 100 cm





OTHER SERVICES

CONFERENCE ROOMS

The hotel has 3 conference rooms

Location

On the sixth floor

How to access

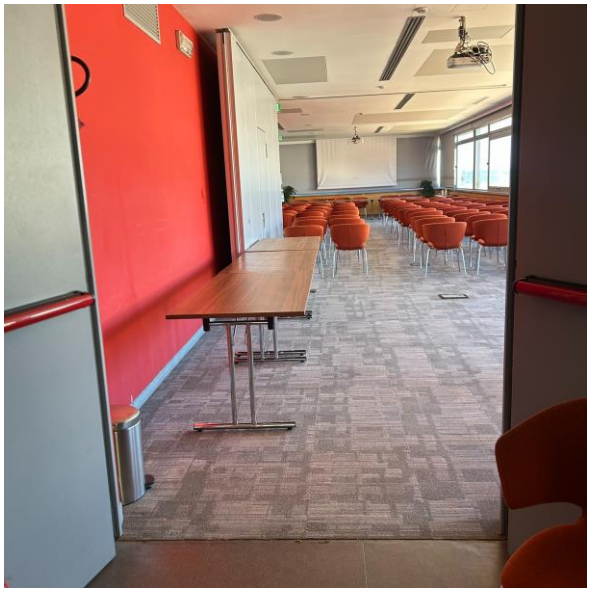
By elevator and then on the flat path

Usable width of entrance door

>90

Type of door

Two-door panic alarm





Flooring

Carpet rasa

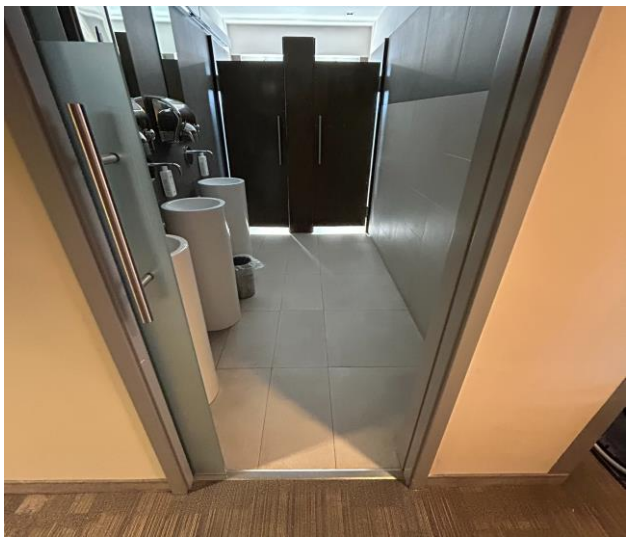
Eventual notes

The structure has three conference rooms. The first area you encounter is the largest and is modular: it is in fact two separable rooms which, if necessary, can be joined into a single large room (as shown in the photos above). The last conference room has a 5 cm high skirting board/threshold; however, an alternative flat side path is available, which allows you to avoid it.





Common toilets are available near the conference room, which can be reached on the floor but with characteristics that do not make them usable for people in wheelchairs at the hotel due to the limited spaces of the toilet room, especially the women's toilet room, with spaces on the sides that cannot be used by wheelchair users and without a grab bar




Feminine toilets





Men's toilets

MEDICAL PRACTICES/HEALTHCARE FACILITIES
Hospitals near the property
Umberto I Polyclinic Public hospitals, equipped with emergency rooms, numerous specialist clinics and highly specialized departments. Address: Viale del Policlinico 155, 00161 Rome - Distance from Hotel**:** approx. 2.5 km Phone: +39 06 49971 **San Giovanni Addolorata Hospital** Large public hospital with 24-hour emergency room and numerous specialist services. Address: Via dell'Amba Aradam 9, 00184 Rome - Distance from the hotel: about 3 km Phone: +39 06 77051
Other healthcare facilities
Tourist Medical Guard (Continuity of Care Service) Active health service for non-urgent medical assistance at night, on holidays and on the eve of holidays. Single phone**:** 116117

TESTED BY: Handy Superabile Social Promotion Association in 2026

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